



# eWMS API Documentation

Application Program Interface

Soap Requests



## \* General requirements SOAP Request

Available Soap Requests in eWMS

- **CreateOrder**
- **ChangeOrderStatus**
- **ChangeCustomer**
- \***RequestOrderStatus**
- **CreateProducts**
- \* **RequestInventory**
- **CreatePreAdvice**
- **ChangePreAdviceStatus**
- \***RequestPreAdviceStatus**

Push Soap Messages to API

- \* **OrderStatusChanged**
- \* **InventoryChange**
- \* **PreAdviceStatusChange**
- \* **RequestReturn**

\* **Communication**

\* **Errorcodes**

## \* Modifications \*

- 1.7 : RequestOrderStatus layout modifications in xml
- 1.8 : Added Currency to CreateOrder soap  
Added ShipMethod to CreateOrder soap
- 1.9: Order status descriptions updated
- 2.0: Added ChangeCustomer
- 2.1: Errorcodes added. Besides OrderID now OrderNr available in messages.
- 2.2: Request Inventory added  
Change Order status added
- 2.3: Minor Message changes
- 2.4: Added ServicePoint to Customer Tag
- 2.5: Adjusted RequireInventory Soap Request
- 2.6: Orderstatus list changed
- 2.7: Changed PreAdvise to PreAdvice
- 2.8: Correction field name UseDueDate to DueDate in preadviceline item
- 2.9: CreateOrder , Added possibilities carrier and shipment codes
- 3.0: Added instruction to the Value Added Handling tag
- 3.1: Added Lotnumber/Duedate/Batchnumber to Inventory Soap Request
- 3.2: Added FileTag to Additional Documents
- 3.3: Added Shipped items to OrderStatusChanged
- 3.4: Added Soap Password as alternative for ip-address white listing
- 3.5: Changes CreatePreavices and Push PreAdviceStatusChange
- 3.6: Order Item NoDelivery\_Day's
- 3.7: Added Weight to Product Item
- 3.8: Added fields Quantity\_Full\_Box and Quantity\_Full\_Pallet to Product Item
- 3.9: Added fields language descriptions to Product Item
- 3.10: Added fields UseExactSize,height,width,length to Product Item
- 3.11: Added field GoodsTotalValue to Order Item
- 3.12: Added RequestPreAdviceStatus
- 3.13: Post RequestRetun
- 3.14: Added field Representative to Order Item
- 3.15: Added RequestPreAdviceStatus via ProductID & ChangeOrderStatus DayOfDelivery
- 3.16: Update Post and response on Request OrderStatus , added new fields
- 3.17: Add new field Instruction to PreAdviceLine Item
- 3.18: Add new field MinLevelForNotification to Product Item

## \* General requirements SOAP Request \*

The communication with the eWMS system goes via SOAP requests.

A standard SOAP request looks as follows:

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    * SOAP INHOUD *
  </soap:Body>
</soap:Envelope>
```

By default the sending client creates a header during the post operation:

```
POST / HTTP/1.0
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, */*
Accept-Language: en
Content-Type: text/xml; charset=utf-8
User-Agent: Mozilla/5.0 (Windows; U; Windows NT 6.0; en-US; rv:1.9.2.16) Gecko/20110319
Firefox/3.6.16 ( .NET CLR 3.5.30729; .NET4.0C)
Host: 127.0.0.1:1450
Content-Length: 4550
Connection: Close
SOAPAction: "CreateOrder"
```

This standard header also states the SOAPAction, which tells the eWMS which action to undertake with the data in the Soap envelope.

These are further described as \* SOAP CONTENT \*

Every \* SOAP CONTENT \* will start with the web shop code, in order to recognise the requesting party.

```
<WebshopCode>UniuqeWebshopID</WebshopCode>
```

Soap requests without this Tag will not be processed, and the connection will be broken by the SOAP server. This is also the case if **UniuqeWebshopID** is not known within the eWMS system.

- M 1 - Mandatory Item, and must occur 1 time.
- O 0..n - Optional Item, and may occur 0 to n times.
- C 1..n - Conditional Item, and must occur at least 1 time.

In case the web shops server doesn't have a static IP address that can be whitelisted by Distrimedia to get access to the API of Distrimedia, you may add (optional) field SoapPassword and fill out the password provided by distrimedia, which will also grant access to the API.

```
<SoapPassword>xxx</SoapPassword>
```

## SOAP Action : CreateOrder

CreateOrder is used to create an order within the eWMS system. When the order is added, the SOAP server will return a Unique ID for the order to the requesting party, by means of which the order will be recognised, and which will have to be used to identify an order during further communication with eWMS.

For each CreateOrder only 1 order can be created, and it cannot be used as a batch to create several orders in 1 Soap Request.

### Globale Layout CreateOrder

|                               |            |
|-------------------------------|------------|
| <Order>                       |            |
| * ORDER ITEM *                | - M 1 -    |
| * CUSTOMER ITEM *             | - M 1 -    |
| <OrderValueAddedHandling>     | - O 0..n - |
| * VALUE ADDED HANDLING ITEM * |            |
| </OrderValueAddedHandling>    |            |
| <OrderLine>                   | - M 1..n - |
| * ORDERLINE ITEM *            |            |
| <Product>                     | - O 1 -    |
| * PRODUCT ITEM *              |            |
| </Product>                    |            |
| <LineValueAddedHandling>      | - O 0..n - |
| * VALUE ADDED HANDLING ITEM * |            |
| </LineValueAddedHandling>     |            |
| </OrderLine>                  |            |
| <AdditionalDocuments>         | - O 0..n - |
| * ADDITIONALDOCUMENT ITEM *   |            |
| </AdditionalDocuments>        |            |
| <LabelText>                   | - O 0..n - |
| * LABELTEXT ITEM *            |            |
| </LabelText>                  |            |
| </Order>                      |            |

Return: Ok or Error, in which reason displays the error description. An OrderID is also returned (nnnnnnnn ), which is used for further communication to identify an order (e.g. in case of ChangeOrderStatus)

```

<SoapRequestResult>
  <Status>OK</Status>
  <OrderID>UniqueID</OrderID>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
    
```

## SOAP Action : **ChangeOrderStatus**

ChangeOrderStatus is intended to change an order status.

These actions may be:

- Cancel an Order (Status=**Cancel**)
- Launch partial delivery of an order (Status = **Startorder**)
- Delayed deliverydate (field DayOfDelivery, format YYYYMMDD)

Although Order ID is sent in N010 format, the OrderID need not contain leading zeroes when requested. But you can also request the change based on OrderNumber or OrderReference

### 1. Cancel an Order

```
<ChangeOrderStatus>
  <OrderID>7648932</OrderID>
  <Status>Cancel</Status>
</ChangeOrderStatus>
```

**or**

```
<ChangeOrderStatus>
  <OrderNumber>100005541</OrderNumber>
  <Status>Cancel</Status>
</ChangeOrderStatus>
```

**or**

```
<ChangeOrderStatus>
  <OrderReference>ORD-123456</OrderReference>
  <Status>Cancel</Status>
</ChangeOrderStatus>
```

### 2. Launch partial Delivery

```
<ChangeOrderStatus>
  <OrderID>7648932</OrderID>
  <Status>Startorder</Status>
</ChangeOrderStatus>
```

**or**

```
<ChangeOrderStatus>
  <OrderNumber>100005541</OrderNumber>
  <Status>Startorder</Status>
</ChangeOrderStatus>
```

**or**

```
<ChangeOrderStatus>
  <OrderReference>ORD-123456</OrderReference>
  <Status>Startorder</Status>
</ChangeOrderStatus>
```

### 3. Delayed DeliveryDate

```
<ChangeOrderStatus>
  <OrderID>7648932</OrderID>
  <DayOfDelivery>20201231</DayOfDelivery>
</ChangeOrderStatus>

or

<ChangeOrderStatus>
  <OrderNumber>100005541</OrderNumber>
  <DayOfDelivery>20201231</DayOfDelivery>
</ChangeOrderStatus>

or

<ChangeOrderStatus>
  <OrderReference>ORD-123456</OrderReference>
  <DayOfDelivery>20201231</DayOfDelivery>
</ChangeOrderStatus>
```

Return: Ok or Error, in which reason displays the error description.

```
<SoapRequestResult>
  <Status>OK</Status>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```

Order status Change to cancel is only possible when Order status is in status RCV / PCK or PSH. If the status is PSH, only the order lines which have not been delivered shall be cancelled.

Order status change to StartOrder is only possible when Order status is in status RCV or PSH and minimum one orderline has status CLA (claimed)

Order Status change for a delayed Delivery date is only possible in status RCV.

## SOAP Action : **ChangeCustomer**

ChangeCustomer is used to change the address of the Customer of an Order.

Although Order ID is sent in N010) format, the OrderID should not contain leading zeroes when requested.

### Globale Layout ChangeCustomer

```
<ChangeCustomer>
  <OrderID>7648932</OrderID>
  * CUSTOMER ITEM *
- M 1 -
</ChangeCustomer>
```

Return: Ok or Error, in which reason displays the error description.

```
<SoapRequestResult>
  <Status>OK</Status>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```

Customer Change is only possible when Order status is in status RCV / PCK or PSH. If the status is PSH, the new items are sent to the new address when claimed.



## SOAP Action : RequestOrderStatus

RequestOrderStatus is used to request an order status.

You can check an order with the eWMS id ( OrderID ) or with the Ordernumber ( OrderNumber ), or with the Reference ( OrderRerence )

### Globale Layout RequestOrderStatus

```
<RequestOrderStatus>
  <OrderID>7648932</OrderID>
                                     or
  <OrderNumber>7648932</OrderNumber>
                                     or
  <OrderReference>7648932</OrderReference>
</RequestOrderStatus>
```

### Return: The status of an order:

Please note the segments <OrderLine> and <ShippedItems> , marked in grey in the example below, will only be used, if this option is activated by Distrimedia. Please request Distrimedia to activate, if desired.

These two segments contain the same data, but in an other way. You can choose which suits you best.

- The orderliness are part of the TrackIDs-segments, allowing you to know which products were shipped on which shipment. If a Product uses Lot number, batch numbers or duedates, these shall also be stated in this orderline-info.
- The shippedItems contain the same shipped products of this order, but in one separate segment at the end of the response. Lot, batch or duedates are not included in this segment. Please note the ShippedItems segment is cumulative. If an order is shipped in several shipments, it will always contain all shipped products at that time. Meaning on a second shipment, the ShippedItems will of the first shipments will also be included again, the difference can be seen in the field with the shipping date.

The Response example on the next two pages , shows an example of an order that was shipped in two times, two different shipping dates.

```
<OrderStatusChange>
  <OrderID>0000069340</OrderID>
  <OrderNumber>45312</OrderNumber>
  <OrderReference></OrderReference>
  <OrderStatus>SHP</OrderStatus>
  <Carrier>PNL</Carrier>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
<TrackIDs> - 0 1 . n -
```

```
  <NumberColli>1</NumberColli>
  <Carrier>PNL</Carrier>
  <ExecutingCarrier>PNL</ExecutingCarrier>
  <Weight>1,00</Weight>
  <AWB>3SVLSX8930858</AWB>
  <TrackID>3SVLSX8930858</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312</Reference>
  <ShippedDate>20180606</ShippedDate>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
  <Orderline> - 0 1 . n -
```

```
    <EAN>5410976579014</EAN>
    <Pieces>2</Pieces>
    <ExternalRef>257/510</ExternalRef>
    <Description1>La Trufflina</Description1>
    <LotNumber>L7313</LotNumber>
    <BatchNumber>2000051109</BatchNumber>
    <DueDate>20181026</DueDate>
```

```
  </Orderline>
```

```
  <Package> - 0 1 . n -
```

```
    <AWB>3SVLSX8930858</AWB>
    <TrackID>3SVLSX8930858</TrackID>
    <BoxType></BoxType>
    <Reference>8-45312</Reference>
    <Weight>1,00</Weight>
    <BoxType>350</BoxType>
    <BoxNumber>100123456</BoxNumber>
    <Volume>0,005</Volume>
    <Height>15</Height>
    <Width>15</Width>
    <Length>20</Length>
    <Description>Chocolade</Description>
    <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
  </Package>
```

```
</TrackIDs>
```

```
<TrackIDs>
```

```
  <NumberColli>1</NumberColli>
  <Carrier>PNL</Carrier>
  <ExecutingCarrier>PNL</ExecutingCarrier>
  <Weight>0,60</Weight>
  <AWB>3SVLSX8977103</AWB>
  <TrackID>3SVLSX8977103</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312-002</Reference>
  <ShippedDate>20180612</ShippedDate>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8977103/BB/3500</TrackAndTraceURL>
```

```

<Orderline>
  <EAN>5410976270911</EAN>
  <Pieces>3</Pieces>
  <ExternalRef>270/910</ExternalRef>
  <Description1>Opus 180g</Description1>
  <LotNumber>L7108</LotNumber>
  <BatchNumber>11474852</BatchNumber>
  <DueDate>20181003</DueDate>
</Orderline>
<Package>
  <AWB>3SVLSX8977103</AWB>
  <TrackID>3SVLSX8977103</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312-002</Reference>
  <Weight>0,60</Weight>
  <BoxType>350</BoxType>
  <BoxNumber>100123456</BoxNumber>
  <Volume>0,005</Volume>
  <Height>15</Height>
  <Width>15</Width>
  <Length>20</Length>
  <Description>Chocolade</Description>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8977103/BB/3500</TrackAndTraceURL>
</Package>
</TrackIDs>

<ShippedItems>
  <DateShipped>20180606</DateShipped>
  <Product>
    <EAN>5410976579014</EAN>
    <ExternalRef>257/510</ExternalRef>
    <ExtRef>257/510</ExtRef>
    <Description1>La Trufflina</Description1>
    <Description2></Description2>
    <Description3></Description3>
    <Pieces>2</Pieces>
  </Product>
</ShippedItems>
<ShippedItems>
  <DateShipped>20180612</DateShipped>
  <Product>
    <EAN>5410976270911</EAN>
    <ExternalRef>270/910</ExternalRef>
    <ExtRef>270/910</ExtRef>
    <Description1>Opus 180g</Description1>
    <Description2></Description2>
    <Description3></Description3>
    <Pieces>3</Pieces>
  </Product>
</ShippedItems>

<LastChangeDate>20200723</LastChangeDate>
<LastChangeTime>110148</LastChangeTime>
</OrderStatusChange>

```

**Order status:**

RCV - Received in system

PCK - Ready for picking

SCN – Order is being processed / picked.

RDY - Packed and waiting for shipmentlabel

LBL – Packed, Labeled and waiting for shipment

SHP - Shipped

PSH – Partly Shipped

CNL – Cancelled

## SOAP Action : CreateProducts

CreateProducts is used to create products at the web shop in the eWMS system.  
With this request it is possible to create several articles in 1 request.

### Globale Layout CreateProducts

```
<CreateProducts>
  <Product>
    * PRODUCT ITEM *
  </Product>
</CreateProducts>
```

Return: Ok or Error, in which reason displays the error description.

```
<SoapRequestResult>
  <Status>OK</Status>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```

## SOAP Action : RequestInventory

RequestInventory is used to request the Inventory. This can be the complete stock, or the stock of 1 Product.

For 1 Product

(Product=**EAN** or **ExternalReference**) is stated.

For Complete stock

(Inventory=**True**) is stated.

### Globale Layout RequestInventory

```
<RequestInventory>
  <Product>EAN</Product>
  <Inventory>True</Inventory>
</RequestInventory>
```

- 0 1 -  
- 0 1 -

Return is a line for each Product containing the quantity in stock.

```
<SoapRequestResult>
  <Inventory>
    <EAN>EAN</EAN>
    <ExtRef>EAN</ExtRef >
    <Pieces>0</Pieces>
    <Claimable>0</Claimable>
    <Claimed>0</Claimed>
    <Problem>0</Problem>
    <Overdue>0</Overdue>
    <Blocked>0</Blocked>
    <DLB>
      <Pieces>0</Pieces>
      <Problem>0</Problem>
      <Overdue>0</Overdue>
      <Blocked>0</Blocked>
      <Duedate></DueDate>
      <LotNumber></LotNumber>
      <BatchNumber></ BatchNumber>
      <LastPickableDate></LastPickableDate>
    </DLB>
  </Inventory>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```

- 1..n -  
- 0..n -

The DLB tag is only provided if the product has a Duedate / Lotnumber or Batchnumer registered.

## SOAP Action : CreatePreAdvice

CreatePreAdvice is used to create preliminary info for a specific Web Shop

Per CreatePreAdvice only 1 PreAdvice can be created and cannot be used as a batch to create several PreAdvices in 1 Soap Request.

### Globale Layout CreateOrder

```
<PreAdvice>
  * PREADVICE ITEM *           - M 1 -
  <PreAdviceLine>
    * PREADVICELINE ITEM *     - M 1..n -
  </PreAdviceLine>
</PreAdvice>
```

Return: Ok or Error, in which reason displays the error description. A PreAdviceID is also returned (nnnnnnnnn ), which is used for further communication to identify a PreAdvice (e.g. in case of ChangePreAdviceStatus)

```
<SoapRequestResult>
  <Status>OK</Status>
  <PreAdviceID>UniqueID (Num10) </PreAdviceID>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```

---

## SOAP Action : **ChangePreAdviceStatus**

ChangePreAdviceStatus is used to change the status of a PreAdvice.

Return line or Delivery.

Canceling an Order (Status=Cancel)

### Globale Layout ChangeOrderStatus

```
<ChangePreAdviceStatus>
  <PreAdviceID>7648932</PreAdviceID>
  <Modus>R</Modus>
  <Status>Cancel</Status>
</ChangePreAdviceStatus>
```

Mode:

**R** = Return

**D** = Delivery

Return: Ok or Error, in which reason displays the error description.

```
<SoapRequestResult>
  <Status>OK</Status>
  <Reason>Reason</Reason>
  <ResponseDate>yyyymmdd</ResponseDate>
  <ResponseTime>hhmmss</ResponseTime>
</SoapRequestResult>
```



## SOAP Action : RequestPreAdviceStatus

RequestPreAdviceStatus is used to request the status of one PreAdvice or all pending preadvice at once. It can be used for both deliveries (Modus D) as returns (Modus R)

You can check an PreAdvice...

- per Preadvice
- For all pending preadvices
- per product

You can work with the PreAdviceID (returned in response when PreAdvice was created) or with the Reference (PreAdviceReference, as used when the PreAdvice was created). Or you can work with the Product ID (As value you may use both Product EAN or Product ExternalRef)

### Request:

- **Globale Layout RequestPreAdviceStatus for one PreAdvice using PreAdviceID**  
**Modus can be D (deliveries) or R (retours)**  

```
<RequestPreAdviceStatus>
  <PreAdviceID>9999</PreAdviceID>
  <Modus>D</Modus>
</RequestPreAdviceStatus>
```
- **Globale Layout RequestPreAdviceStatus for one PreAdvice using PreAdvice Reference**  
**Modus can be D (deliveries) or R (retours)**  

```
<RequestPreAdviceStatus>
  <PreAdviceReference>ORD-123456</ PreAdviceReference >
  <Modus>R</Modus>
</RequestPreAdviceStatus>
```
- **Globale Layout RequestPreAdviceStatus for all pending PreAdvices**  
**Modus can be D (deliveries) or R (retours)**  

```
<RequestPreAdviceStatus>
  <AllPreAdvicesPending>True</AllPreAdvicesPending>
  <Modus>D</Modus>
</RequestPreAdviceStatus>
```
- **Globale Layout RequestPreAdviceStatus for all pending PreAdvices of one product**  
**Modus can be D (deliveries) or R (retours)**  

```
<RequestPreAdviceStatus>
  <ProductID>tescoma643188</ProductID>
  <AllPreAdvicesPending>True</AllPreAdvicesPending>
  <Modus>D</Modus>
</RequestPreAdviceStatus>
```
- **Globale Layout RequestPreAdviceStatus for all PreAdvices of one product, no matter what status. Modus can be D (deliveries) or R (retours)**  

```
<RequestPreAdviceStatus>
  <ProductID>tescoma643188</ProductID>
  <Modus>D</Modus>
</RequestPreAdviceStatus>
```

Return: The status of one or mi preadvices:

In case request based on PreAdviceID or PreAdviceReference, all lines of this PreAdvice will be in the response. In case request based on a product, only the preadvicelines of that product will be in the response.

```

<SoapRequestResult>
  <PreAdvice>                                     - M 1..n -
    <ExtRef>PO12345</ExtRef>
    <Status>WAI</Status>
    <Date>yyyymmdd</Date>
    <ExpectedDate>yyyymmdd</ExpectedDate>
    <ReceivedDate>yyyymmdd</ReceivedDate >
    <PreAdviceLine>                               - M 1..n -
      <EAN>999999999999</EAN>
      <ExternalRef>db-foo-bar</ExternalRef>
      <Description1>Test Product</Description1>
      <Description2></Description2>
      <Description3></Description3>
      <Status>WAI</Status>
      <DateReceived></DateReceived>
      <TimeReceived></TimeReceived>
      <Expected>10</Expected>
      <Received>0</Received>
      <Damaged>0</Damaged>
    </PreAdviceLine>
  </PreAdvice>
</SoapRequestResult>

```

**\* LABELTEXT ITEM \***

Label text to print extra text on the shipment label

```
<LabelText>                                     - 0 0..n -
  * LABELTEXT ITEM *
</LabelText>
```

Definition

```
<Description>Description</Description>
```

**Field definition**

| Field name  | Type    | Description |
|-------------|---------|-------------|
| Description | Char 80 |             |

**\* VALUE ADDED HANDLING ITEM \***

Value Added Handling gives additional handling requirements per order or per order line.

```
<OrderValueAddedHandling>                     - 0 0..n -
  * VALUE ADDED HANDLING ITEM *
</OrderValueAddedHandling>
```

Definition

```
<Code>Code</Code>
<Description>Description</Description>
<Instruction></Instruction>
```

If not known in eWMS, the VAH will be added for the Web shop.

**Field definition**

| Field name  | Type     | Description  |
|-------------|----------|--|
| Code        | Char 20  | Unique code for VAH  |
| Description | Char 60  | Description of VAH. This Description will be shown to pick-employee when picking order   |
| Instruction | Char 400 | Instruction related to Order or Orderline. This instruction is saved per Order/Line and used for extra information related to the description. |

**\* ORDER ITEM \***

Definition of the Order fields

<Order>

**\* ORDER ITEM \***

**- M 1 -**

</Order>

Definition

```

<OrderNumber>Nr</OrderNumber>
<Reference>Ref</Reference>
<SiteIndication>Ref</SiteIndication>
<Language>NL</Language>
<Carrier></Carrier>
<ShipmentMethod></ShipmentMethod>
<Currency></Currency>
<TransportRef>NL</Language>
<TransportNota1></TransportNota1>
<TransportNota2></TransportNota2>
<DayOfDelivery></DayOfDelivery>
<DaysRetention>999</DaysRetention>
<DaysCancelation>999</DaysCancelation>
<OrderMode>N</OrderMode>
<NoDelivery_Monday>T</NoDelivery_Monday>
<NoDelivery_Tuesday>T</NoDelivery_Tuesday >
<NoDelivery_Wednesday>F</NoDelivery_Wednesday >
<NoDelivery_Thursday>F</NoDelivery_Thursday >
<NoDelivery_Friday>F</NoDelivery_Friday >
<NoDelivery_Saturday>F</NoDelivery_Saturday >
<NoDelivery_Sunday>T</NoDelivery_Sunday >
<GoodsTotalValue>99999,99</GoodsTotalValue>
<Representative></Representative>
    
```

**Field definition**

| Field name      | Type        |   | Description   |
|-----------------|-------------|---|---|
| OrderNumber     | Char 15     | M | Web shop order number   |
| Reference       | Char 15     | O | Extra order reference   |
| SiteIndication  | Char3       | O | Indication of site where order was placed   |
| Language        | Char 2      | O | Language of Customer  |
| Carrier*        | Char 10     | O | Carrier preference  |
| ShipMethod*     | Char 10     | O | Shipment method   |
| Currency        | Char 3      | O | Order paid in currency  |
| TransportRef    | Char 12     | O | Carrier Reference, if supported.  |
| TranportNota1   | Char 50     | O | Carrier Note1, if supported.  |
| TranportNota2   | Char 50     | O | Carrier Note2, if supported.  |
| DayOfDelivery   | yyyymmdd    | O | Day of delivery   |
| DaysRetention   | 999         | O | Number of days to wait before a partial delivery is sent  |
| DaysCancelation | 999         | O | Number of days before an order is automatically cancelled.  |
| OrderMode       | Char 1      | O | Default <b>(N)</b> ormal. <b>(S)</b> tockout order  |
| NoDelivery_DayX | Char(1) x 7 | O | Default False. When filled with 'T' or 'True' then DayX will be filled, and no order will be delivered on that weekday.<br>DayX = Monday / Tuesday / Wednesday / Thursday / Friday / Saturday or Sunday |
| GoodsTotalValue | 99999,99    | O | Total Value of the goods of the order.  |
| Representative  | Char 50     | O | Name of commercial representative of the order  |

## \*Remark Carrier / Shipmethod

The webshop has the choice to add or not add these fields in order to choose the carrier and shipmethod that is to be used. Please note it's optional, Distrimedia Logistics also has the possibility to create rules that will determine the carrier / Shipmethod based on the country of destination, weight and volume of the shipment. Distrimedia Logistics can also define a default carrier / shipmeth that will be applied on all shipments . Priority goes from 1.CreateOrder-request from webshop to 2. Carrierrules Distrimedia Logistics to 3. Default carrier/shipmethod. List of values below:

| Carrier/Shipmeth | Description  | Remark   |
|------------------|--|--|
| BB               | Untracked postal shipment                            |  |
| BBUS             | Tracked parcel mailbox Bpost                         | The parcel must fit in mailbox   |
| BBUSSAT          | Tracked parcel mailbox Bpost SAT                     | The parcel must fit in mailbox,delivery on Saturday                                |
| BP               | tracked Parcel basic Bpost                           | BE only  |
| BPINT            | Tracked parcel basic Bpost outside BE                | Outside BE   |
| BP247            | tracked Parcel Bpost pick-up-lockers                 | (special rules concerning servicepoint address, ask Distrimedia Logistics) BE only |
| BPPUGO           | tracked Parcel Bpost pick-up-points                  | (special rules concerning servicepoint address, ask Distrimedia Logistics) BE only |
| BPSAT            | tracked Parcel basic Bpost SAT                       | BE only, delivery on Saturday  |
| BTR              | Back to returnsdepartment                            | See Unexpected Return  |
| DACHDM           | Dachser  |  |
| DHL              | DHL parcel benelux                                   | Only BE,NL,LU  |
| DHLINS           | DHL Express + Insurance                              | OrderValue mandatory   |
| EX               | Tracked parcel Postnl Extra@Home big sized shipments | BENELUX only, 1 or 2 persons delivery  |
| GL               | tracked Parcel GLS                                   | (optional Flex Delivery, ask Distrimedia Logistics)                                |
| GLPAL            | freight GLS (pallets)                                |  |
| MR               | tracked parcel Mondial Relay big sized shipments     | Delivered after appointment by 1 (LD1)or 2(LDS) persons ,BE-FR only                |
| MRHOME           | tracked parcel Mondial Relay                         |  |
| MRHOMEHT         | tracked parcel Mondial Relay + signature             |  |
| PNL              | Tracked Parcel basic PostNL                          |  |
| PNLHT            | Tracked Parcel + signature PostNL                    |  |
| TNT              | TNT  |  |
| WA               | Pickup Distrimedia Logistics                         |  |

**\* CUSTOMER ITEM \***

Definition of Customer

```
<Customer>
    * CUSTOMER ITEM *
</Customer>
```

- M 1 -

Definition

```
<ExternalID></ExternalID>
<Name></Name>
<Name2></Name2>
<Address1></Address1>
<Address2></Address2>
<PostalCode1></PostalCode1>
<PostalCode2></PostalCode2>
<City></City>
<Country></Country>
<Mobile></Mobile>
<Telephone></Telephone>
<eMail></eMail>
<ServicePoint></ServicePoint>
```

**Field definition**

| Field name   | Type     |   | Description  |
|--------------|----------|---|--|
| ExternalID   | Char 20  | O | Default empty, only fill out in agreement with Distrimedia |
| Name         | Char 60  | M |  |
| Name2        | Char 60  | O |  |
| Address1     | Char 40  | M |  |
| Address2     | Char 40  | O |  |
| PostalCode1  | Char 11  | O |  |
| PostalCode2  | Char 11  | O |  |
| City         | Char 40  | M |  |
| Country      | Char 2   | O |  |
| Mobile       | Char 19  | O |  |
| Telephone    | Char 19  | O |  |
| eMail        | Char 150 | O |  |
| ServicePoint | Char 50  | O | For BPost-Delivery   |

**\* ORDERLINE ITEM \***

Definition of Order line

```
<Order>
  <OrderLine>
    * ORDERLINE ITEM *
  </OrderLine>
</Order>
```

Definition

Definition

```
<ProductID></ProductID>
<Pieces></Pieces>
<Carrier></Carrier>
<Supplier></Supplier>
```

**Field definition**

| Field name | Type     |   | Description   |
|------------|----------|---|---|
| ProductID  | Char 20  | C | EAN or External Ref code  |
| Pieces     | 99999    | M | Quantity  |
| Carrier    | Char(10) | O | If another carrier must be used for this item than for the rest of the order.                                 |
| Supplier   | Char(10) | O | Indicates the supplier of the product. If not filled in, the standard Supplier for the web shop will be used. |

**\* PRODUCT ITEM \***

Definition of a Product which is used in the **CreateOrder** Soap action, or is used in the **CreateProducts** Soap action.

```
<Order>
  <OrderLine>
    <Product>
      * PRODUCT ITEM *
    </Product>
  </OrderLine>
</Order>
```

Definition

```
<EAN> </EAN>
<ExternalRef> </ExternalRef>
<Description1> </Description1>
<Description2> </Description2>
<Description3> </Description3>
<NbrDaysNoDeliveryForDueDate> </NbrDaysNoDeliveryForDueDate>
<UseLotNumber> </UseLotNumber>
<UseBatchNumber> </UseBatchNumber>
<UseDueDate> </UseDueDate>
<Weight> </Weight>
<Quantity_Full_Box> </Quantity_Fullx_Box>
<Quantity_Full_Pallet> </Quantity_Fullx_Pallet>
<Translation>
  <Language> </Language>
  <Description1> </Description1>
  <Description2> </Description2>
  <Description3> </Description3>
</Translation>
<UseExactSize> </UseExactSize>
<Height> </Height>
<Width> </Width>
<Length> </Length>
<MinLevelForNotification> </MinLevelForNotification>
```

**Field definition**

| Field name                  | Type    |   | Description  |
|-----------------------------|---------|---|--|
| EAN                         | Char 20 | M |  |
| ExternalRef                 | Char 30 | O |  |
| Description1                | Char 60 | M | Default Description1 of the product  |
| Description2                | Char 40 | O | Default Description2 of the product  |
| Description3                | Char 40 | O | Default Description3 of the product  |
| NbrDaysNoDeliveryForDueDate | 999     | C | Number of days before the DueDate on which the article can no longer be shipped.         |
| UseLotNumber                | Char 1  | O | (T)rue or (F)alse Indicates whether a LotNo must be used for this product for the stock. |



|                         |         |   |   |
|-------------------------|---------|---|---|
| UseBatchNumber          | Char 1  | O | (T)rue or (F)alse Indicates whether a BatchNo must be used for this product for the stock.  |
| UseDueDate              | Char 1  | O | (T)rue or (F)alse Indicates whether a DueDate must be used for this product for the stock.  |
| Weight                  | 999999  | O | Weight of product in grams.   |
| Quantity_Full_Box       | 999999  | O | Quantity of single units in one box   |
| Quantity_Full_Pallet    | 999999  | O | Quantity of single units in one pallet  |
| Translations            | -       | - | -   |
| Language                | Char 2  | O | Language to be able to add description per item per languages (e.g. NL,EN,FR) If these fields are used, these will be used on the packsliips, same as the language of the order . If not uses defaultfields will be used.   |
| Language.Description1   | Char 60 | O | Description of the product in chosen language   |
| Language.Description2   | Char 40 | O | Description2 of the product in chosen language  |
| Language.Description3   | Char 40 | O | Description3 of the product in chosen language  |
| UseExactSize            | 999999  | O | Marks a product as UseExactSize-product (value =1). For purpose to always book as separate colli on shipment and to use the provided volume and weight as known for this product (fields weight,height,width and length.)<br>Only use if aligned with Distrimedia |
| Height                  | 999999  | O | Height of the product in cm   |
| Width                   | 999999  | O | Width of the product in cm  |
| Length                  | 999999  | O | Length of the product in cm   |
| MinLevelForNotification | 999999  | O | Lower mark on stock level (claimable stock) to receive an automatic notification e-mail to alert you when the stock for this product has reached the lower mark quantity  |

**\* ADDITIONALDOCUMENT ITEM \***

Printable labels in PDF format. 1st label is always the packing slip.  
 Several labels for illustration, etc.

```
<AdditionalDocument>                                     - O 1..n -
    * ADDITIONALDOCUMENT ITEM *
</AdditionalDocument>
```

Definition

```
<FileTag>FileTag</FileTag>
<BinData>BinData</BinData>
```

Field definition

| Field name | Type    |   | Description                            |
|------------|---------|---|--|
| FileTag    | Char 20 | O | File tag to indentify kind of document |
| BinData    | BinData | M | Encode met Base64.                     |

**\* PREADVICE ITEM \***

Definition of the PreAdvice fields

```

<PreAdvice>
  * PREADVICE ITEM *                               - M 1 -
  <PreAdviceLine>                                  - M 1..n -
    * PREADVICELINE ITEM *
    * PRODUCT ITEM *                               - C 1 -
  <PreAdviceLine>
</PreAdvice>
    
```

Definition

```

<Reference>Ref</Reference>
<DateExpected>yyyymmdd</DateExpected>
<Supplier></Supplier>
<Modus></Modus>
---
<OrderID>7648932</OrderID>                       or
<OrderNumber>7648932</OrderNumber>               or
<OrderReference>7648932</OrderReference>
----
    
```

You can supply an order with the eWMS id ( OrderID ) or with the Ordernumber ( OrderNumber ), or with the Reference ( OrderReference )

**PLEASE NOTE: eWMS can not check for order number of reference to be unique, because these numbers are generated by the Webshop.**

**Field definition**

| Field name     | Type     |   | Description   |
|----------------|----------|---|---|
| Reference      | Char 50  | O | Extra order reference                               |
| DateExpected   | yyyymmdd | O | Day of delivery (probable)                          |
| Supplier       | Char 10  | O | Supplier of the Products                            |
| Modus          | Char 1   | O | <b>D</b> (Default) Delivery <b>(R)</b> Return order |
| OrderID        | Char 30  | C | Only when Modus = R                                 |
| OrderNumber    | Char 30  | C | Only when Modus = R                                 |
| OrderReference | Char 30  | C | Only when Modus = R                                 |

**\* PREADVICELINE ITEM \***

Definition of the PreAdvice line

```
<PreAdvice>
  <PreAdviceLine>
    * PREADVICELINE ITEM *
    * PRODUCT ITEM *
  <PreAdviceLine>
</PreAdvice>
```

```
- M 1 . n -
- C 1 -
```

Definition

```
<ProductID>12345</ProductID>
<Pieces>99</Pieces>
<ReasonCode>DAMAGED</ReasonCode >
<LotNumber>Info</LotNumber>
<BatchNumber>Info</BatchNumber>
<DueDate>yyyyddmm</DueDate>
<Instruction>Info</Instruction>
```

**Field definition**

| Field name  | Type     |   | Description  |
|-------------|----------|---|--|
| ProductID   | Char 20  | M | EAN or External Ref code                                 |
| Pieces      | 99999    | M | Quantity   |
| ReasonCode* | Char 10  | O | Reason Code, Mandatory in case PreAdvice Modus R(return) |
| LotNumber   | Char 20  | O | Expected Lot no  |
| BatchNumber | Char 20  | O | Expected Batch no  |
| DueDate     | yyyymmdd | O | Expected Due Date  |
| Instruction | Char 100 | O | Instruction for Distrimedia on inbound of this product   |

\* Possible ReasonCodes:

| Code      | Description      |
|-----------|------------------|
| DAMAGED   | Damaged          |
| INVADDR   | Invalid address  |
| NOTHOME   | Not at home      |
| NO PICKUP | Not picked up    |
| RECMUCH   | Received to much |
| REGULAR   | Regular          |
| WRONGPROD | Wrong product    |
| OTHER     | Other reasons    |

## Push SOAP Action : **OrderStatusChanged**

In case of a significant change for the API, a status change message is automatically sent.

Please note the segments <OrderLine> and <ShippedItems> , marked in grey in the example below, will only be used, if this option is activated by Distrimedia. Please request Distrimedia to activate, if desired.

These two segments contain the same data, but in an other way. You can choose which suits you best.

- The orderliness are part of the TrackIDs-segments, allowing you to know which products were shipped on which shipment. If a Product uses Lot number, batch numbers or duedates, these shall also be stated in this orderline-info.
- The shippedItems contain the same shipped products of this order, but in one separate segment at the end of the response. Lot, batch or duedates are not included in this segment. Please note the ShippedItems segment is cumulative. If an order is shipped in several shipments, it will always contain all shipped products at that time. Meaning on a second shipment, the ShippedItems will of the first shipments will also be included again, the difference can be seen in the field with the shipping date.

The example on the next two pages , shows an example of an order that was shipped in two times, two different shipping dates. This would be the OrderStatuschange posted at the second delivery.

```
<OrderStatusChange>
  <OrderID>0000069340</OrderID>
  <OrderNumber>45312</OrderNumber>
  <OrderReference></OrderReference>
  <OrderStatus>SHP</OrderStatus>
  <Carrier>PNL</Carrier>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
<TrackIDs> - 0 1 . . n -
```

```
  <NumberColli>1</NumberColli>
  <Carrier>PNL</Carrier>
  <ExecutingCarrier>PNL</ExecutingCarrier>
  <Weight>1,00</Weight>
  <AWB>3SVLSX8930858</AWB>
  <TrackID>3SVLSX8930858</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312</Reference>
  <ShippedDate>20180606</ShippedDate>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
    <Orderline> - 0 1 . . n -
```

```
      <EAN>5410976579014</EAN>
      <Pieces>2</Pieces>
      <ExternalRef>257/510</ExternalRef>
      <Description1>La Trufflina</Description1>
      <LotNumber>L7313</LotNumber>
      <BatchNumber>2000051109</BatchNumber>
      <DueDate>20181026</DueDate>
```

```
    </Orderline>
```

```
  <Package> - 0 1 . . n -
```

```
    <AWB>3SVLSX8930858</AWB>
    <TrackID>3SVLSX8930858</TrackID>
    <BoxType></BoxType>
    <Reference>8-45312</Reference>
    <Weight>1,00</Weight>
    <BoxType>350</BoxType>
    <BoxNumber>100123456</BoxNumber>
    <Volume>0,005</Volume>
    <Height>15</Height>
    <Width>15</Width>
    <Length>20</Length>
    <Description>Chocolade</Description>
    <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8930858/BB/3500</TrackAndTraceURL>
```

```
  </Package>
```

```
</TrackIDs>
```

```
<TrackIDs>
```

```
  <NumberColli>1</NumberColli>
  <Carrier>PNL</Carrier>
  <ExecutingCarrier>PNL</ExecutingCarrier>
  <Weight>0,60</Weight>
  <AWB>3SVLSX8977103</AWB>
  <TrackID>3SVLSX8977103</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312-002</Reference>
  <ShippedDate>20180612</ShippedDate>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8977103/BB/3500</TrackAndTraceURL>
```

```

<Orderline>
  <EAN>5410976270911</EAN>
  <Pieces>3</Pieces>
  <ExternalRef>270/910</ExternalRef>
  <Description1>Opus 180g</Description1>
  <LotNumber>L7108</LotNumber>
  <BatchNumber>11474852</BatchNumber>
  <DueDate>20181003</DueDate>
</Orderline>
<Package>
  <AWB>3SVLSX8977103</AWB>
  <TrackID>3SVLSX8977103</TrackID>
  <BoxType></BoxType>
  <Reference>8-45312-002</Reference>
  <Weight>0,60</Weight>
  <BoxType>350</BoxType>
  <BoxNumber>100123456</BoxNumber>
  <Volume>0,005</Volume>
  <Height>15</Height>
  <Width>15</Width>
  <Length>20</Length>
  <Description>Chocolade</Description>
  <TrackAndTraceURL>https://www.internationalparceltracking.com/Main.aspx#/track/3SVLSX8977103/BB/3500</TrackAndTraceURL>
</Package>
</TrackIDs>

<ShippedItems>
  <DateShipped>20180606</DateShipped>
  <Product>
    <EAN>5410976579014</EAN>
    <ExternalRef>257/510</ExternalRef>
    <ExtRef>257/510</ExtRef>
    <Description1>La Trufflina</Description1>
    <Description2></Description2>
    <Description3></Description3>
    <Pieces>2</Pieces>
  </Product>
</ShippedItems>
<ShippedItems>
  <DateShipped>20180612</DateShipped>
  <Product>
    <EAN>5410976270911</EAN>
    <ExternalRef>270/910</ExternalRef>
    <ExtRef>270/910</ExtRef>
    <Description1>Opus 180g</Description1>
    <Description2></Description2>
    <Description3></Description3>
    <Pieces>3</Pieces>
  </Product>
</ShippedItems>

<LastChangeDate>20200723</LastChangeDate>
<LastChangeTime>110148</LastChangeTime>
</OrderStatusChange>

```

**Order status:**

RCV - Received in system

PCK - Ready for picking

SCN – Order is being processed / picked.

RDY - Packed and waiting for shipment label

LBL – Packed, Labelled and waiting for shipment

SHP - Shipped

PSH – Partly Shipped

CNL – Cancelled

```
<SoapRequestResult>  
  <Status>OK</Status>  
</SoapRequestResult>
```



## Push SOAP Action : InventoryChange

In case of a significant change for the API, a inventory change message is automatically sent. to the URL provided by the webshop .

Besides this we always advice to do a **InventoryRequest** for complete stock for example once every night.

```

<InventoryChange>
  <Inventory> - 1..n -
    <Product>EAN</Product>
    <EAN>EAN</EAN>
    <ExternalRef>EAN</ExternalRef>
    <ExtRef>EAN</ExtRef >
    <Pieces>0</Pieces>
    <Claimable>0</Claimable>
    <Claimed>0</Claimed>
    <Problem>0</Problem>
    <Overdue>0</Overdue>
    <Blocked>0</Blocked>
    <DLB> - 0..n -
      <Pieces>0</Pieces>
      <Problem>0</Problem>
      <Overdue>0</Overdue>
      <Blocked>0</Blocked>
      <Duedate></DueDate>
      <LotNumber></LotNumber>
      <BatchNumber></ BatchNumber>
      <LastPickableDate></LastPickableDate>
    </DLB>
  </Inventory>
  <ResponseDate>20181017</ResponseDate>
  <ResponseTime>223313</ResponseTime>
</InventoryChange>

```

The DLB tag is only provided if the product has a Duedate / Lotnumber or Batchnumer registered.

## Push SOAP Action : PreAdviceStatusChange

If a PreAdvice (Normal or Return) is Handled, a Push message will be sent.

```

<ChangePreAdviceStatus>
  <PreAdviceID>UniqueID</PreAdviceID>
  <PreAdviceStatus>RCV</PreAdviceStatus>
  <Modus>R</Modus>
  <Reference>12345ABC</Reference>
  <OrderID>7648932</OrderID>
  <OrderNumber>7648932</OrderNumber>
  <OrderReference>7648932</OrderReference>
  <PreAdviceLinesStatus>
    <PreAdviceLineStatus>
      <EAN> </EAN>
      <ExternalRef> </ExternalRef>
      <Description1> </Description1>
      <Description2> </Description2>
      <Description3> </Description3>
      <Status> </Status>
      <ReasonCode> </ReasonCode >
      <DateReceived>yyyymmdd</Date>
      <TimeReceived>hhmmss</Time>
      <Expected>1</Expected>
      <Received>0</Received>
      <Damaged>0</Damaged>
      <LotNumber>Info</LotNumber>
      <BatchNumber>Info</BatchNumber>
      <DueDate>Date</DueDate>
    </PreAdviceLineStatus>
  </PreAdviceLinesStatus>
</ChangePreAdviceStatus>

```

Only Modus R (retunrs)  
 Only Modus R (retunrs)  
 Only Modus R (retunrs)

**- M 1..n -**

only if applies to product  
 only if applies to product  
 only if applies to product

### PreAdvice Status

- WAI - Waiting
- RCV - Completely received
- PCV – Partially Reveived

### PreAdviceLine Status

- WAI - Waiting
- RCV - Completely received

PCV – Partially Reveived

OCV – Over received

## Push SOAP Action : RequestReturn

If a webshop want's to have controle on incoming returns , Distrimedia can activate ReturnRequests.

On incoming returns there can be agreements between the webshop and Distrimedia that some returns that come in may be processed as return and taken in stock anyhow = Authorized return(1).

All other incoming returns will be known as Unexceped returns (2).

### 1/ Authorized return

Distrimedia pushes ReturnRequest to the webshop:

```
<RequestReturn>
  <ReturnType>AUTHORIZED</ReturnType>
  <ReturnOrder>
    <OrderID>7648932</OrderID>
    <OrderNumber>7648932</OrderNumber>
    <OrderReference>12345ABC</OrderReference>
    <IBAN>XX12345679012345</IBAN>
    <Comment>optional comment</Comment>
  </ReturnOrder>
  <RequestDate>yyyymmdd</RequestDate>
  <RequestTime>hhmmss</RequestTime>
</RequestReturn >
```

This should trigger the webshop to push a new message to Distrimedia: a CreatePreAdvice ,modus R , for the order that came in return. See [CreatePreAdvice](#)

### 2/ Unexpected return

Distrimedia pushes ReturnRequest to the webshop:

```
<RequestReturn>
  <ReturnType>UNEXPECTED</ReturnType>
  <ReturnOrder>
    <OrderID>7648932</OrderID>
    <OrderNumber>7648932</OrderNumber>
    <OrderReference>12345ABC </OrderReference>
    <Comment>optinal comment</Comment>
    <IBAN>XX12345679012345</IBAN>
  </ReturnOrder>
  <TempStorage>
    <CreateProducts>
      <Product>
        <EAN>9999999999999</EAN>
        <Description1>Returned Box ordernr/orderref</Description1>
        <Description2></Description2>
        <Description3></Description3>
        <NbrDaysNoDeliveryForDueDate></NbrDaysNoDeliveryForDueDate>
        <UseLotNumber>F</UseLotNumber>
        <UseBatchNumber>F</UseBatchNumber>
```

```
        <UseDueDate>F</UseDueDate>
        Weight</Weight>
    </Product>
</CreateProducts>
<PiecesStorage>
    <Pieces>1</Pieces>
</PiecesStorage>
<TempStorage>
<RequestDate>yyyymmdd</RequestDate>
<RequestTime>hhmmss</RequestTime>
</RequestReturn >
```

A new product was created at Distrimedia. 1 pieces of this product was taken into stock at Distrimedia. This product represents the entire order that came in return, so several products possible.

This should trigger the webshop to push a new message to Distrimedia: a CreateOrder , for 1 piece of the product that was created for this return.

- If the return needs to be reshipped , this might be an other address , make sure to use the correct address in the new order. It's advised to use the same ordernumber/orderreference but with suffix -2 at the end. Please note the exact same ordernumber cannot be uses. This will result in a discard of this second order as the ordernumber always needs to be unique.
- If the returns needs to be processed in return and all items need to be taken into stock, Distrimedia also expects a new order, but add field <Carrier> with value BTR and use the following address: Distrimedia>Returns Department,Industriepark Noord 5a, 9100 St-Niklaas,BE

## Communication

Standard communication with the eWMS server takes place on following addresses:

- Customers Distrimedia St-Niklaas:  
<http://ewms.distrimedia.be> on port **8080** or **1450**
- Customers Distrimedia Tielt:  
<http://ewmstielt.distrimedia.be> on port **8080** or **1450**
- For testing :  
<http://devewms.distrimedia.be> on port **8080** or **1450**  
Use **WebshopCode 99** in each message for testing unless you received other instructions from Distrimedia.

This port choice has to do with security, and is not a standard port for communication like port 80 (http), 25 (smtp) or 21 (ftp).

The eWMS soap server will also break the connection if communication is not exactly according to this specification.

The security is set to refuse IP addresses not know by the eWMS. If your communication does not work ask the eWMS administrator to white-wash you ip address, so you can connect to the eWMS system. This is not required of you make use of the soappassword in each message (page 4)

The push messages which will be returned will be sent to the address indicated by the API partner.

## Errorcodes

List of errorcodes and description wich are provided in case of error in tag **<ErrorCode>**.  
and tag **<Reason>**.

Errorcode list:

| Error Code | Description   |
|------------|---|
| 001        | No Webshopcode supplied                                       |
| 002        | No Such Webshop Code  |
| 003        | No such SoapAction  |
| 010        | No Ordernumber supplied                                       |
| 011        | Ordernumber already exists                                    |
| 012        | Reference already exists                                      |
| 013        | No Orderlines supplied  |
| 014        | No Customer supplied  |
| 015        | Error Adding or No Customer found                             |
| 016        | No Carrier / Shipmethod Supplied in Order.                    |
| 017        | Unknown Product. No new Product in Soaprequest                |
| 018        | No Such Order with ID   |
| 019        | No Such Order with Number / Reference                         |
| 020        | Database Error. Customer not found from Order                 |
| 021        | No Customer found in SOAP                                     |
| 022        | Order already Cancelled                                       |
| 023        | Order already being processed                                 |
| 024        | Error Changing Customer or No Customer Found                  |
| 025        | No Such Status  |
| 026        | No Products Found in Soap                                     |
| 027        | No Customer found   |
| 028        | No such product   |
| 029        | Unknown Product. No new Product in S                          |
| 030        | No LotNumber provided for EAN                                 |
| 031        | No Batchnumber provided for EAN                               |
| 032        | No or Wrong Duedate provided for EAN                          |
| 033        | No Inventory Request  |
| 034        | No Inventory Found  |
| 035        | Order is not cancelled  |
| 036        | EAN code not supplied   |
| 037        | Reason code not valid   |
| 999        | Internal Database Error: Check <Reason> tag for extended info |
|            |   |